

Session 1A: I Didn't Sign On For This! Dealing with constant change in the workplace and life by Mike Collins (*Perspective and Responsiveness*)

Change comes at us every day; about the time we get our arms around one change another attacks us. How do we move through the different changes in healthy ways and maintain a sense of equilibrium and purpose...how do we resist simply surrendering to the stresses? I Didn't Sign On For This! Dealing with constant change in the workplace and In Life offers a range of tips, tactics and strategies to identify the most important changes relating to time, people and organization (they may be surprising!) and create manageable strategies for dealing with them.

Session 1B: Let's Get Certified Basics by Misty Santiago
(*Commitment to the Profession*)

Receive recognition for the work you are doing every day. Your profession has worth and valuable impact in our communities and in the lives of individuals. This workshop discusses the importance of certification, the requirements and provides a better understanding of what is needed to accomplish this professional recognition.

Session 1C: Birth Order and Behavior by Dr. Harriett Edwards
(*Resource Development and Management*)

Contemporary theories tell us that our birth order impacts our personalities and leads us toward certain behaviors. This session will be an opportunity to examine information available from several sources, to evaluate personal attitudes about birth order theory, and to discuss how this information influences our work, our relationships, and our families.

Session 2A: Winning Leadership Through Personal Development by Jamon Glover *(Commitment to the Profession)*

This workshop is designed to evaluate where you are in life, how you got there and how to change course if appropriate. Attendees will be able to identify their Personal Value Proposition, replace bad habits with better ones, increase confidence and create a plan to build momentum in business, family and relationships.

Session 2B: Basic Cyber Security by Blake Irwin *(Resource Development and Management)*

In today's ever-changing world, everything is on the internet, and if you're not connected, you're behind. But this connectivity doesn't come without risks. There are bad guys who make a living off of stealing information from helpless victims online. This workshop will focus on giving you the information you need to protect your devices, your personal information, and help keep you and your volunteers safe online.

Session 2C: STEPS to Evaluations that Strengthens Programs by Dr. Ben Silliman *(Accountability)*

Evaluation, or reflecting on the quality, merit, and significance of program efforts is an important complement to personal and programmatic efforts in any endeavor. As sponsored programs face increased demands for accountability, skills in planning-for-impact and documenting evidence are increasingly important for program staff and volunteers. This presentation provides a framework for integrating evaluation into programming and provides a brief focus on technologies for planning, gathering data, and reporting about programs

Session 3A: Adult Learning by Dr. Harriett Edwards

(Resource Development and Management)

Ever wonder why the same instructor that bores you to tears makes others excited? Tired of the same old PowerPoint presentation? Looking for ways to liven up training sessions to keep participants awake and interested? This is the session for you! This participatory, interactive session will focus on the basics of adult learning theory by providing opportunities for participants to better understand their personal learning styles, examining concepts to create a positive learning environment, and sharing techniques and strategies to make learning fun for everyone!

Session 3B: How to Effectively Develop a Marketing Plan: If you can sell a pen, you can sell a Volunteer Program by Ashley Deans

(Planning and Conceptual Design)

Learning how to sell your program and set it apart in the volunteer world can be challenging. More and more non-profits, government agencies, and corporations are developing volunteer programs which creates a more competitive atmosphere for recruiting volunteers. Developing a marketing plan for your volunteer program will allow you to stand out in your community. Join me as we learn the importance of how to sell a pen!

Session 3C: Capitalize on Your Emotional Intelligence by Emma Norman

(Commitment to the Profession)

There are five elements of emotional intelligence. Although some are born with more than others, emotional intelligence can be developed. Developing emotional intelligence has proven important for building a successful career through the use of "people skills". When we employ emotional intelligence, we are able to build strong and mutually beneficial relationships and manage difficulties more effectively. Attend this workshop to learn to increase your leadership potential and improve the quality of your relationships.

Session 4A: Stone Soup: Making a delectable communication plan with free, easy to use resources by Meredith Rouse-Davis

(Commitment to the Profession)

Creating, executing and measuring a communication strategy doesn't have to bust your budget. Learn about communication tools that you can use to design and implement an effective communication plan. Whether you have a full communication team or you are a team of one, learn about the resources that will help you develop a more efficient and effective process.

Session 4B: How to Manage Volunteer Relationships with a Changing Organization by Ashley Deans

(Perspective and Responsiveness)

We've all experienced the scary "C" word: Change. Change is inevitable. Whether it be a change in organizational values, mission, vision, leadership, budgets, staffing or more, every organization will experience change. In this interactive session, you will learn how to embrace change in your organization to continue positive volunteer relationships.

Session 4C: CNCS Grant Opportunities and the Capacity of Building Volunteers by Caroline Simpson *(Resource Development and Management)*

Are you familiar with national service programs? Or, the federal agency that administers national service grants, the Corporation for National & Community Service (CNCS)? Join us for an overview of CNCS grant opportunities and find out if programs like AmeriCorps, AmeriCorps VISTA, or Senior Corps are a good fit for your organization. Facilitators will take a deep dive into the AmeriCorps VISTA program and discuss how VISTA volunteers can build capacity at non-profit and public organizations to support anti-poverty, community work. We'll also discuss the difference between indirect and direct service volunteer placements and how you can create capacity building volunteer placements at your organization.

Session 5A: Senior Corps Directors – Roundtable led by Caroline Simpson
(Accountability)

Join CNCS Staff for Senior Corps-specific topics. We will cover important policies and best practices for managing a successful Senior Corps volunteer program. This workshop is intended for Directors and Coordinators of Senior Corps volunteer programs. Senior Corps programs are administered by the Corporation for National and Community Service.

Session 5B: Developing an Intern Program – Roundtable led by Tullie Johnson
(Planning and Conceptual Design)

This workshop is for members, by members. Members will have the opportunity to ask questions and discuss how to develop an intern program at their organization. Discussion will be led by Tullie Johnson, Head of Volunteers and Interns at the Museum of Natural Sciences in Raleigh.

Session 5C: Connecting the Dots: Needs Assessments Meet Program Effectiveness led by Teresa Nichols and Katie Taylor
(Accountability)

We know needs assessments are an essential tool to help drive volunteer program effectiveness. How do we maximize the use of a needs assessment to attain volunteer program effectiveness and achieve the program's goals? This hands-on, interactive workshop will look at methods to conduct needs assessments; how to design and analyze a needs assessment; and how to plan for, organize and implement a needs assessment in your organization to maximize the impact on your program and volunteers.